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France

Retail Foods

2018

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Report Highlights:

More than 70 percent of French household food purchases are made in supermarkets and local smaller discount stores. Different types of retailers have experienced growth and success over the last eighteen months, both local stores and some larger discount stores offering innovative services. France's retail sector offers a variety of opportunities for U.S. food and food products, provided they conform to EU regulations.

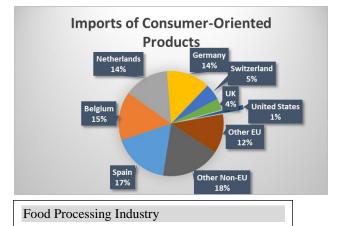
Post: Paris

Executive Summary

With a gross domestic product (GDP) of approximately \$2.58 trillion in 2017, France is the world's sixth largest industrialized economy and the European Union's third largest economy after Germany and the United Kingdom. It has substantial agricultural resources and maintains a strong manufacturing sector. France's dynamic services sector accounts for an increasing share of economic activity and has been responsible for most job creation in recent years. France is a member of the G-8 and G-20, the European Union, the World Trade Organization, and the OECD. The macroeconomic situation and key data about the French economy is available in the 2017 Exporter Guide.

Imports of Consumer-Oriented Products

During the period January-July 2017, the trade balance for French agricultural and food products decreased by 155 billion dollars compared to the previous year. This is the result of an eight percent increase in imports and a 4 percent increase in exports. Additional imports from third countries were raw products (mainly oilseeds and fruits) and distilled alcohols from China and the United States. Imports from the EU were primarily dairy, meat, and tobacco products. In total, the trade surplus for agricultural and food products during the period Jan-July 2017, reached \$484 million.



In 2017 there were 17,647 food processing companies generating a turnover of \$191 billion. The value of processed food imports increased by 5.6 percent last year. Exports in the food industry sector are ahead of other leading industrial sectors, which places France's food industry among the top three in the European Union. In 2017, the French food processing sector represented 1.7 percent of the gross domestic product (GDP).

Food Retail Industry

In 2017, sales within the first four categories represented 75 percent of the country's retail food market. Different types of retailers have experienced growth and success over the last eighteen months. In 2017, the largest French retailers continued investing in smaller stores in city centers. The overall retail food sales in France were estimated to \$309 billion, and specialized food stores at (frozen food stores, organics and open-air markets) \$26 billion.

Quick Facts CY 2017

Imports of Consumer-Oriented Products (USD million) USD 40,499 List of Top 10 Growth Products in Host Country

| List of Top 10 Growth Products in Host Country | | | | |
|--|--|--|--|--|
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| onings | | | | |
| | | | | |

Food Industry by Channels (USD billion) 2017

| Strenghts/Weaknesses/Opportunities/Challenges | | | |
|--|--|--|--|
| Strengths | Weaknesses | | |
| France is one of the biggest markets in Europe with high- income levels. | U.S. exporters face competition from tariff- free products from other EU member states and FTA partners. | | |
| Opportunities | Threats | | |
| A large, well-developed food- processing industry requiring a wide range of ingredients, from low-value, unprocessed foods to high-value, highly processed ingredients. | Non-tariff barriers such as phytosanitary restrictions and traceability requirements can make exporting to France complicated. | | |

Data and Information Sources:

Global Trade Atlas (GTA), INSEE, Linéaires, French Customs

Contact:

FAS Paris, France AgParis@fas.usda.gov France's retail distribution network is diverse and sophisticated. The food retail sector is generally comprised of six types of establishments: 1) hypermarkets, 2) supermarkets, 3) hard discounters, 4) convenience stores, 5) gourmet centers in department stores, and 6) traditional outlets including neighborhood stores - bakeries and butcheries, 7) gas marts, as well as open-air markets and internet sales. In 2017, sales within the first four categories represented 75 percent of the country's retail food market. Different types of retailers have experienced growth and success over the last eighteen months. In 2017, the largest French retailers continued investing in smaller stores in city centers.

In 2017, food expenditures represented 20 percent of the overall budget, compared to 35 percent in 1960. The household food basket is now primarily composed of processed and ready-to-eat foods and has decreased for meat, fruits and vegetables, bread and alcoholic beverages. The increase of household purchasing power, fluctuation in food prices and changing lifestyles contributed to the changes in food habits. In 2017, the overall retail food sales in France were estimated to \$310 billion. Hyper/supermarkets and hard discounters sell about \$221 billion; neighborhood stores, including traditional grocers, \$67 billion; and specialized food stores such as frozen food stores, organics and open-air markets, \$26 billion.

Generally, hyper/supermarkets remain the most popular stores, but specialized food stores, frozen food stores, and hard discounters have increased their retail sector market share in recent years. Other trends of note are that French consumers are diversifying their purchases through several stores, for example buying some products locally and others from discount stores that may be farther from their residence. In addition, consumers are more price sensitive and demanding of high-quality products. Over the last two years, large retailers' emerging "drive-thru" service is on the rise, representing 5.5 percent of total food sales. Also, large retailers are expanding their private labels offered as well as investing in smaller stores.

Key market drivers and consumption trends

- Increasingly focus on work productivity and the rising number of single households are driving the demand for convenient ready-to-eat meals, desserts, and baking mixes.
- Aging population and increased health consciousness of consumers is fueling the demand for health and wellness products, as well as functional food products.
- Fair trade and organic products are becoming increasingly popular. France is second largest organic market in Europe.
- Ethnic foods, health and super foods, "free from" products (e.g. gluten or lactose free), and locally grown are further trends that are attracting more and more French consumers.
- Increasing share of consumers who view their purchasing decision as a political or life-style statement (no GMO, only free-range eggs, and vegetarian or vegan diet).
- Consumers increasingly require traceability and information about production methods.

| Challenges |
|--|
| Lack of brand and variety awareness of U.S. food |
| products by consumers. |
| Although of interest, introducing new-to-market |
| brands and products is not easy. |
| |

Table 1: Advantages and Challenges

| American food and food products are increasingly popular in France. | Complying with European and French regulations. |
|--|--|
| Efficient domestic distribution systems. | Domestic and intra-EU imports dominate the supply chain. |
| French consumers demand quality, innovative, healthy products. | Adapting products to French consumers' tastes and expectations. |
| Changing lifestyles, demographic changes and the economic crisis fuel growth in the retail sector. | Adapting U.S. products to French consumer needs regarding price, practicality, variety, quality and packaging. |

II. Road Map for Market Entry

U.S. exporters can gain market entry to the retail service sectors in several ways: through representation by an importer, having their products placed in a central purchasing office catalog and by selling to cash and carry outlets. Food buyers use central buying offices, importers and cash and carry dealers to procure their products.

The most common method of market entry is using an experienced importer to place your product in the French market. The importer will verify that your product meets EU import requirements, such as labeling and ingredient regulations and will verify your financial reliability. If interested, the importer will engage in price negotiations. Both supplier and importer need to discuss logistical requirements and the length of the contract. FAS Paris maintains a list of importers for your use. Also available is the directory of European importers "American Foods in Europe – Your Guide to European Importers of U.S. Food and Beverage Products."

Importers often place your product with retail stores and with central purchasing offices. In France, it is common for large retailers to participate in a central purchasing office to share the costs of purchase and distribution. The central purchasing office buys products directly as well as from importers and distributors and provides them to the retail outlets.

In order to present a product to a central buying office, a U.S. supplier should:

- Submit product description and price quotations;
- Submit products for laboratory testing;
- Determine sanitary/health certification and other import documents requirements.

Labels should be in French with the following information:

- Product definition;
- Shelf life: indicated "used by" and "best before" dates and other storage requirements;
- Precautionary information or usage instructions, if applicable;
- Statement of contents: ingredients, weights, volumes, etc., in metric units. All additives, preservatives and color agents must be noted on the label with a specific group name or "E" number;
- Country of origin and name of importer or vendor within the EU;
- Manufacturer's lot or batch number.

You will find additional labeling rules on food allergens and nutritional products, packaging, container,

food additives regulations and trade barriers at <u>http://www.usda-eu.org/trade-with-the-eu/eu-import-rules/fairs-reports/</u>

| Trade Show | Description | Location |
|--|-----------------------------------|----------|
| <u>SIAL</u> (every two years) USDA endorsed | Leading food fair for retail | Paris |
| October 21-25, 2018, | trade, food service, and catering | |
| erich@imexmanagement.com | market | |
| SIRHA | World's largest trade show for | Lyon |
| January 26-30, 2019, <u>www.gl-events.com/</u> | food service | |
| Europain & Intersuc | International trade show for | Paris |
| February 3-6, 2019, | bakery and confectionery | |
| www.europain.com/en/show | products | |
| MADE | Trade show for private labels | Paris |
| March 20-21, 2019, <u>www.madeparis.com/</u> | | |
| Sandwich and Snack Show | Trade show for snacks products | Paris |
| April 1-2, 2019, <u>www.sandwichshows.com</u> | | |
| Vinexpo | International trade show for | Bordeaux |
| May 13-16, 2019, | wine and spirits | |
| www.vinexpobordeaux.com/?lang=en | | |

 Table 2: Major Food Related Trade Shows in France

U.S. suppliers may also contact the following organizations to obtain complementary support. **State Regional Trade Groups (SRTG)** are non-profit trade development organizations that help U.S. food producers and processors to enter overseas markets. They are funded by USDA/FAS and the private industry. They carry out promotional activities to increase exports of U.S. high-value food and agricultural products. For more information, contact the state regional trade group responsible for your state: <u>https://www.fas.usda.gov/state-regional-trade-groups</u>

The U.S. Agricultural Export Development Council is composed of U.S. commodity trade associations and other organizations, in addition to the SRTGs, with an interest in promoting U.S. agricultural exports. For an overview and additional information on the various Commodity Groups, you can go to <u>www.usaedc.org</u>. The <u>Commodity Cooperator Groups</u> regularly organize (reverse) trade missions, often organized around trade shows or other events. They also are excellent platforms for U.S. suppliers of food ingredients to meet with foreign buyers.

| Retailer Name and Outlet Type | Ownership | Sales in 2017 (in billion USD) | Location | No. of Outlets | Purchasing Agent Type |
|---|-----------|---|------------------------------------|-------------------|-----------------------------|
| E. Leclerc (Hyper/supermarkets, convenience stores) | French | 48 2 | France and Europe | | Central Buying office |
| Carrefour (Hyper/Supermarkets, convenience stores) | French | | France and foreign countries | 2,952 | Importers |

Profiles of Top Food Retailers

Exchange rate: 2016: 1 USD = 0.903 Euro 2017: 1 USD = 0.885 Euro

| Inrermarche/Les Mousquetaires (Supermarkets, hard discounter, and convenience stores) | French | 33.8 | France and foreign countries | 1,836 | Central Buying Office |
|---|-----------------------|------|------------------------------------|-------|-----------------------------|
| Systeme U (Hyper/supermarkets and convenience stores) | French | 26.2 | France | 1,143 | Direct |
| Groupe Casino (Hyper/supermarkets, hard discount + convenience stores) | French | 23.1 | France and foreign countries | 2,723 | Central Buying Office |
| Groupe Auchan (hyper/supermarkets, + convenience stores) | French | 19.6 | France and foreign countries | 144 | Direct |
| Lidl (Hard discounter) | German | 9.8 | France and Europe | 1,485 | Central Buying Office |
| Cora (Groupe Louis Delhaize) (Hyper/supermarkets) | French and Belgian | 6.0 | France and Europe | 182 | Importers |
| Aldi (Hard discounter) | German | 3.9 | France and foreign countries | 903 | Central Buying Office |

Source: Lineaires/Panorama Trade Dimensions 2017

Major Retailers:

- 1. **Carrefour**: After having been the world's second largest retailer, after WalMart, and the largest in Europe for several years, in 2016 the French group Carrefour dropped to sixth in the world. Created in 1959 in southeast France, Carrefour grew rapidly into international markets with stores in 30 countries (Europe, Asia, South America, and North Africa). Worldwide sales amounted to 86 billion euros (\$96 billion). Carrefour has supermarkets, convenience and city center stores, all under the name of Carrefour (Carrefour Market, Carrefour Express, Carrefour City, etc.) depending on their location.
- 2. **E. Leclerc**: In 2016, the company became the top retailer in France beating out Carrefour. Most of its stores are hypermarkets. Leclerc is present in Europe and sources food products through its central buying office.
- 3. **Intermarché**: This is a group of independents retailers with stores in Europe and foreign countries: Canada, South Africa, Switzerland, Australia and China. Most of Intermarché's outlets are supermarkets; there are a few city center stores and only 86 hypermarkets.
- 4. **Groupe Auchan**: This is a family company owned by the Mulliez family and the Schiever Group. Auchan is present in 12 countries.

- 5. **Systeme U:** This is the fourth largest retailer in France in terms of sales and the fifth largest retailer in terms of stores. U brand private label expansion is a priority for the products such as wine, fruit juices, frozen ready-to-eat foods, ethnic foods and seafood. Note that Systeme U is a good client for Alaska sustainable seafood.
- 6. **Casino**: is present in France and a few in South America. Casino has Monoprix, Franprix, Petit Casino, Leader Price Express, Casino Shop, Vival, Spar, and Chez Jean. In addition, Casino's hard discounters Leader Price represent 17 percent of the total French hard discounters.
- 7. **Cora**: The retailer is part of the Belgium group Louis Delhaize and has hypermarket/supermarket stores in France and Europe. Cora buys products through Provera their Central Buying Office that sources food products from importers.
- 8. **Grand Frais**: this is a network of 190 small to medium stores. Created in the 1980s to offer consumers the best quality at moderate prices for fruits and vegetables, fish, world food groceries, butcher-delicatessen and dairy products, Grand Frais' total sales in 2017 were \$1,6 million. Grand Frais works directly with importers.
- 9. **Costco:** In June 2017, the U.S. retailer inaugurated the first warehouse club in France, in Paris' suburb; a membership-fee discount concept was new to France. Given the success of this first French store that opened in June 2017 near Paris, the American brand has said it plans expansion in France.

Convenience Stores:

They fall under the category of small supermarkets (superettes), are generally located in small cities, and frequently opened every day (including Sunday). Within ten years, proxy/convenience stores increased by 40 percent and in 2016, there were approximately 8,600 outlets affiliated with large retailers such as Carrefour, Casino and Intermarché. Their number is expected to continue rising in coming years with more new concept stores.

Other Type of Retailers:

The number of smaller and independent stores has slightly increased since 2002. Most of them are specialized food outlets (bakeries, butchers and fish shops, groceries), and they are located both in urban and rural areas. While neighborhood stores in rural areas tended to decrease in number, they have increased in urban areas. The French National Economic Statistics (INSEE) most recent census indicated 78,000 stores. Their sales represent about 20 percent of the French food sales and their products are sourced from wholesalers and wholesale markets. Customers of neighborhood stores are generally medium to high-class consumers.

Traditional grocers include gourmet sores, such as Fauchon, Hediard, La Grande Epicerie, and Galerie Gourmande, which carry a wide range of imported products. They are located in large and medium-sized cities and attract high-income consumers. The approximately 200 outlets in France offer U.S. exporters easier market entry for products; their drawback is a tendency to purchase smaller quantities and they work directly with importers.

- Picard Surgeles is the leading frozen food retailer in France for home consumption, with a 30 percent market share, 955 outlets throughout France and sales in 2017 valued at \$1.6 billion. Picard sells high-end frozen products and offers opportunities for U.S. suppliers of fish and seafood, frozen fruits and vegetables, fruit juices, and prepared specialty meals for their private label. Picard works directly with importers.
- Toupargel is the second largest frozen food retailer in France, after Picard, and the leader for frozen food home deliveries, before Thiriet, Maximo and Argel. In 2017, Toupargel sales were \$350 million. Toupargel offers opportunities primarily for U.S. suppliers of fish and seafood.
- Biocoop is a network of specialized organic, fair trade and ecological products including food and non-food products. Biocoop has 400 stores throughout France and total sales in 2017 amounted to \$870 million. Biocoop sources its products through different buying offices.

III. Competition

Most exporters within the EU conduct market promotion activities in France. Products such as fresh or preserved fruits and vegetables, wine, beer, fish and meat are commonly promoted in trade shows, advertisements and supermarkets. Third countries promoting food products in France include Norway, Israel, Morocco, South Africa, Argentina, Brazil and Canada.

| Product Category and Imports from the United States | Main Suppliers in Percentage | Strengths of Key Supply Countries | Advantages and Disadvantages of Local Suppliers |
|---|---------------------------------------|--------------------------------------|---|
| Fruit and | A. Spain | | Locally, there are very |
| Nuts, | (39%) | | marginal local production |
| 42,643 tons | B. Italy | | for nuts and citrus and none |
| \$ 283.4 million | (7%) | | for tropical fruits. France is |
| | C. Ivory | | only a producer of walnuts |
| | Coast (5%) | - | mainly for national |
| | | | consumption. France is an |
| | USA – | 5 11 | attractive market for the |
| | Minor | • | USA but the competition is |
| | supplier | subsidiary companies. | tough. |
| | (1.2% | | |
| | share) | | |
| Fish and | A. Norway | 5 | Local resources in fish and |
| Seafood | (14 %) | 0 11 | seafood do not satisfy |
| 50,013 tons | B. United | | increasing demand. The |
| \$ 241.1 million | Kingdom | market. France imports from China | United States is a major |
| | (10%) | panga fish sold in frozen fillet at | supplier to France, |
| | C. China | Carrefour or Picard. | especially for frozen |
| | (7%) | | pollock, cod and salmon, |
| | | | live lobsters, frozen rays, |
| | USA – | | dogfish and scallops. |

Overall Competitive Situation facing U.S. Suppliers, Calendar Year 2017

| [| | | 1 |
|----------------------------------|------------------|--|--|
| | Major | | |
| | supplier | | |
| | (6% share) | | |
| Canned and | А. | Germany, Spain and Belgium are | Local companies are strong |
| prepared | Germany | price competitive, geographically | in prepared meat and fish |
| meat and fish | (22%) | close and part of the European | although their number |
| 356 tons | B. Spain | Union. | declined over the years. |
| \$ 8.4 million | (13%) | | 2 |
| | C. Belgium | | |
| | (7%) | | |
| | | | |
| | USA – | | |
| | Minor | | |
| | supplier | | |
| | (0.1% | | |
| | (0.1%) share) | | |
| D uon o no 4 ² | , | Delainer dominatos (h | |
| Preparations | Belgium | Belgium dominates the market with | There are approximately |
| of fruits, | (25%) | preparation of vegetables other than | 1,100 local companies in |
| vegetables, | Spain | tomatoes (Italy and Spain). Spain | the sector of canned fruits |
| nuts, | (16%) | supplies France with prepared | and vegetables, including a |
| including | Germany | fruits, fruit juices, and nuts; and | few major groups and |
| jams, fruit | (12%) | Germany with mushrooms, as well | regional canners. France is |
| purees and | | as fruit juices. Spain and Brazil also | not a producer of fruit |
| fruit juices. | USA – | export fruit juices to France. | juices except for a few |
| 15,596 tons | Minor | | home-style/small-scale |
| \$63.9 million | supplier | | production products. |
| | (1% share) | | |
| | | | |
| Prepared | Germany | Spain, Belgium and Germany | Demand for interesting |
| foods | (33%) | dominate the market with | natural or exotic flavors as |
| including | Belgium | sauces/condiments/seasonings and | well as health and wellness |
| sauces, | (23%) | mustards. Italy supplies soups, and | products should provide |
| condiments, | Italy (20%) | ice creams. Most of the imports | opportunities for U.S. |
| seasonings, | Spain | from the United States are sauces, | suppliers of sauces/ |
| mustards and | (25%) | condiments and dressings. | condiments/seasonings. |
| ice creams | () | | |
| 5,096 tons | USA – | | |
| \$43 million | Minor | | |
| | supplier | | |
| | (1.1%) | | |
| | (1.1%) share) | | |
| Speeles | | Germany Spain and the UV | A few local companies and |
| Snacks | Germany | Germany, Spain and the UK dominates the market with branded | A few local companies and some multinational firms |
| (potato and | (22%) Spain | | |
| cereal based) | Spain | products. Spain offers exotic | operate in the market. |
| 2,599 tons | (11%) | flavors. | |

| ¢10.0 | T T 1 | | 1 |
|-----------------|---------------------|--|-----------------------------|
| \$10.3 million | United | | |
| | Kingdom | | |
| | (6%) | | |
| | USA – | | |
| | Minor | | |
| | supplier | | |
| | (0.2%) | | |
| Beverages, | U.K. (24%) | The UK and Germany dominates | France is world's largest |
| including | Italy (10%) | the market with branded spirits. | wine producer with Italy. |
| wines, spirits | Germany | Italy supplies wine to France. | However, a niche market |
| and alcohols | (8%) | | exists in France for third |
| 343 MHL | | | country wines. |
| \$196.7 million | USA – | | |
| | Medium | | |
| | supplier | | |
| | (5% share) | | |
| Pulses | China | Canada and China dominate the | France's production of |
| 15,055 tons | (17%) | market. China supplies with all | pulses represents 25% of |
| \$23.2 million | USA (7%) | varieties of pulses, while Canada | total domestic need. |
| | Canada | supplies mainly beans and lentils. | |
| | (29%) | The United States supplies mainly | |
| | | beans and lentils. | |
| | USA is a | | |
| | major | | |
| | supplier | | |
| | (7% share) | | |
| Cereals | Germany | Germany dominates the market | Very small rice production |
| Net import: | (18%) | with corn, followed by Ukraine, | in south of France. Corn is |
| 6,447 tons | Italy (7%) | Bulgaria and Romania. Italy | second vegetable |
| \$18.5 million | Spain (5%) | dominates the market with rice | production in France, after |
| | - | immediately followed by Thailand | wheat, and represents 10% |
| | USA – | and Spain. The United States is 12 th | of the total agricultural |
| | minor | French supplier for corn and 14 th | production area. |
| | supplier | for rice. | [|
| | (0.3% | | |
| | share) | | |
| L | Atlag /Enonah Cust | | |

Source: Global Trade Atlas /French Customs

IV. Best Product Prospects

Products identified as opportunities for U.S. Suppliers

- Fish and seafood: salmon, cod, lobster, scallops. Please see report for more information
- Citrus fruits and Nuts: grapefruit, almonds, pistachios, and other nuts
- Salted and sweet snacks, confectionary products
- Spices, sauces, seasoning

- Wine and other alcoholic beverages
- Carbonated drinks, juices
- Pulses
- Canned fruit/vegetables, marmalade.

Products not present in significant quantities but that have good sales potential

- Energy drinks, 7 percent growth and market valued at USD 1.6 billion
- Organic foods, 15 percent growth and market valued at USD 6.4 billion
- Kosher foods, 14 percent growth and market valued at USD 0.3 billion
- Halal foods, 10 percent growth and market valued at USD 8 million

Products not present because they face significant trade barriers

- Vitamin-enriched flour
- Meat products with hormones and poultry products
- Biotech-derived products that are not approved in the EU

For more information on product trade restrictions within the European Union, please refer to U.S./EU Mission Food and Agricultural Import Regulation and Standards Report (<u>FAIRS</u>).

V. Post Contact and Further Information

If you have any questions or comments regarding this report, need assistance exporting to France or desire French buyers contact lists, please get in touch with the U.S. Agricultural Affairs Office in Paris:

U.S. Department of Agriculture, Foreign Agricultural Service Embassy of the United States of America 2, avenue Gabriel 75382 Paris Cedex 08, France Phone: +33-1 4312 2245 Email: <u>agparis@fas.usda.gov</u> Home page: <u>http://www.usda-France.fr</u>

Please view our Home Page for more information on exporting U.S. food and beverage and to find list of French market sector/briefs and other detailed reports.